

Executive Employment Opportunity

Newfoundland and Labrador House of Assembly

The Seniors' Advocate

The Seniors' Advocate is an independent, non-partisan Officer of the House of Assembly responsible for identifying and examining individual and systemic issues affecting seniors.

Mandated under the **Seniors' Advocate Act**, the Advocate addresses complaints related to the provision of services and may conduct independent reviews and investigations into complex and sensitive matters when necessary. Additionally, the Advocate works collaboratively with seniors' organizations, service providers, government and community partners to advance informed recommendations on legislation, policies, programs, and services impacting seniors.

Operating under the administrative direction of the Speaker and the Clerk of the House of Assembly, and in accordance with Management Commission policies, the Advocate provides strategic and operational leadership for the Office, including planning, financial and human resource management, and oversight of research and information services. They also lead a team of investigative and advocacy professionals ensuring the development and delivery of public education and awareness programs, with a key responsibility to communicate issues and investigative findings to the public.

The successful candidate will be a results-oriented individual with a high degree of integrity and established credibility. They will bring experience in, or a comprehensive understanding of, investigative processes in a highly confidential environment. The candidate will also possess broad knowledge of legislation, programs, and policies affecting seniors, including healthcare, long-term and personal care, healthy aging, housing, transportation, income supports, accessibility, and issues related to abuse, neglect, and protection.

The Advocate must bring sound judgment to the development of recommendations in complex and sensitive matters, supported by experience in advocacy, mediation, and resolving issues at both the individual and systemic levels. Strong analytical, negotiation, and communication skills are required, along with the ability to build and maintain effective relationships with internal and external stakeholders.

Qualifications are typically gained through progressive leadership and senior management experience, supported by a university degree, preferably at the master's level, in social work, psychology, geriatrics, sociology, health sciences, or a related field. Experience working with seniors, their families, representative organizations, and service providers is required.

The Seniors' Advocate operates in accordance with the Code of Conduct for Employees and Statutory Officers of the House of Assembly.-Legislation referenced can be accessed at www.assembly.nl.ca/legislation.

Search #: 2026-30

Closing Date: Open Until Filled

Please submit your resume referencing the Search # in the subject line to the Independent Appointments Commission in one of the following ways:

Email: contact@iacnl.ca

Mail: The Metro Place, 261 Kenmount Road, P.O Box 8700, St. John's NL A1B 4J6

For more information about the Independent Appointments Commission please see www.iacnl.ca.